

EthicsPoint – Submit a Report

Our Commitment

Second Harvest Food Bank is committed to ethically serving our community. We have selected EthicsPoint to provide community members with a simple way to anonymously and confidentially report activities that may involve violations of the Food Bank's code of conduct, criminal conduct, or other unethical behavior by the Food Bank and its Member Agencies.

Before using the EthicsPoint reporting service, please consider whether you can direct concerns to someone at the Food Bank.

To Make a Report

If you do not feel comfortable reporting your concern based on the open door policy, you may use either of the following two methods to submit a report:

- Dial toll-free, within the United States, Guam, Puerto Rico and Canada: **888-260-5912**

OR

- [Click this link to "Make a Report"](#)

Your report will be initially routed to EthicsPoint, an independent third-party partner. Calls to the hotline will be answered by an EthicsPoint representative, not by a SHFB employee. No retaliatory action will be taken against anyone for reporting or inquiring in good faith about unethical behavior or for seeking guidance on how to handle suspected breaches of conduct. All reports made will be carefully reviewed by the Food Bank.

After you complete your report, you will be assigned a unique code called a "report key." Write down your report key and password and keep them in a safe place. After 5-6 business days, you can use your report key and password to check your report for feedback or questions.

EthicsPoint is NOT a 911 or Emergency Service:

Do not use this site to report events presenting an immediate threat to life or property. Reports submitted through this service may not receive an immediate response. If you require emergency assistance, please contact your local authorities.